

# COMPUTER TECHNICIAN

## Certificate

<http://www.sandburg.edu/Academics/Degree-Certificates/Computer%20Technician/index.html>

This program prepares students for entry-level positions in PC installation, maintenance and repair professions. Common career titles include PC support technician, hardware specialist, help desk support specialist, hardware configuration technician, and many others.

Student will examine PC software, including operating systems, office applications, network management, and desktop utilities. Courses also introduce a variety of current hardware technology, including CPU features and functions, system architecture, storage technology, backup devices, multimedia devices, and data communication equipment. This program prepares students for the CompTIA A+ and Network+ and MCTS certification exams.

### Admission to the Program: Open

#### First-Time Enrollees

1. Complete an application for admission and, if desired, apply for financial aid.
2. Send an official high school transcript or GED score report to the Admissions and Records Office.
3. Complete the placement exam.
4. Meet with an advisor/counselor to select classes and complete the registration process.

#### Information and Communication Technology Course Completion Requirement

For credit toward degree requirements, all ICT courses must have been completed during the five school years preceding conference of the degree or must have the approval of the Associate Dean of Career, Technical, and Health Education Programs or Program Coordinator.

\*NOTE: Computer Technician Certificate conferred upon successful completion of the required 26 hours contained in the first and second semesters of this program. A.A.S. Degree conferred upon successful completion of all 70 required hours.

#### Department of Career, Technical & Health Education

2400 Tom L. Wilson Blvd.  
Galesburg, IL 61401  
Phone: 309.341.5363

#### For Additional Information Contact:

The Welcome Center  
Phone: 309.345.3500  
[welcomecenter@sandburg.edu](mailto:welcomecenter@sandburg.edu)

#### For Graduation Requirements:

See the graduation policies and procedures ([http://catalog.sandburg.edu/academicinformation/#graduation\\_policies\\_and\\_procedures](http://catalog.sandburg.edu/academicinformation/#graduation_policies_and_procedures)) page for details.

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Course	Title	Semester Hours
<b>First Year</b>		
<b>Fall Semester</b>		
BOC.107	Tech Skills for Business Environment	3
ICT.110	Computer Software Applications	3
ICT.125	Foundations of Information Technology	3
ICT.170	Hardware Installation & Maintenance	3
ICT.180	Windows Networking & Operating System	3
<b>Spring Semester</b>		
BOC.120	Customer Service	2
ICT.135	Mobile Technologies	3
ICT.160	Introduction to Internetworking	3
ICT.182	Implementing Ms Network Infrastructure	3
Total Semester Hours		26

#### • Note:

- Successful completion of this Certificate also completes the first year of the IT LAN & Security Specialist AAS degree (<http://catalog.sandburg.edu/degreesprogramsandcertificates/itlanandsecurityspecialist/#overviewtext>)

#### Carrie Hawkinson

Associate Dean of Career, Technical, and Health Education

#### Suvineetha Herath

Instructor, Information and Communication Technology